

**MUSEUM OF NEW  
ZEALAND  
TE PAPA  
TONGAREWA**

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19 June 2020



Dear [REDACTED]

**Re: Official Information Act (OIA) Request – Staff Numbers**

I am writing in response to your email dated 3 June 2020 in which you requested the following information:

*I am making a request under the Official Information Act for a summary of the employment status of Te Papa staff within the Visitor Services, Retail, Catering/Cafe, Cleaning, and Security teams for each year from 2010 to 2020. I am seeking information as to whether staff within these teams were employed as employees, sub-contractors or contractors, and whether they were under full time employment, permanent part time employment, fixed term employment, or casual employment.*

*Please provide this information in the form of a summary of the total number of people employed in each of these categories, for each individual year from 2010 to 2020.*

*In addition: for all staff currently employed under casual contracts, how long have these staff been on casual contracts?*

*I am happy to receive an anonymised version of this information, to protect the privacy of staff.*

Please see the attached spreadsheets which detail staff numbers and length of service. Te Papa does not employ any cleaners, with all cleaning provided by ISS.

If you are not satisfied with this response you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss any aspect of your request with us please contact either Frances Lawrence or Zoë Genet, at [OIA@tepapa.govt.nz](mailto:OIA@tepapa.govt.nz).

Yours sincerely

Frances Lawrence  
**Senior Advisor Planning and Performance**

Zoë Genet  
**Principal Legal Counsel**