

**MUSEUM OF NEW
ZEALAND
TE PAPA
TONGAREWA**

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2 July 2020

Dear [REDACTED]

Re: Official Information Act (OIA) Request – Bullying Policy

I am writing in response to your email dated 17 June in which you requested the following information:

*I write to ask for Te Papa's **policies and procedures on appeals to its internal investigations**. For example, where a Te Papa employee raises a bullying and harassment complaint and an internal investigation is conducted and either the complainant or accused wishes to appeal the findings, recommendations or any decisions made within Te Papa's own internal processes (not by eg taking action in court).*

Please find attached the following documents:

- A Guide to Resolving Conduct Issues.
- Anti-Harassment Policy and Appendices.

If you are not satisfied with this response you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request with us please contact either Frances Lawrence or Zoë Genet, at OIA@tepapa.govt.nz.

Yours sincerely

Frances Lawrence
Senior Advisor Planning and Performance

Zoë Genet
Principal Legal Counsel