

**MUSEUM OF NEW
ZEALAND
TE PAPA
TONGAREWA**

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21 December 2020

Tēnā koe,

Re: Official Information Act (OIA) Request – Holidays Act review

I am writing in response to your email dated 4 December 2020 and in which you requested the following information:

- 1. What is Te Papa is doing to ensure both current and former staff have not been underpaid?*
- 2. When can current and former staff expect to be contacted with details of the plan?*

Te Papa has only recently commenced its investigation review into its compliance with the Holidays Act 2003 and associated Amendments so it is too early to provide any detailed response to your queries. The first phase consists of an investigatory review of our payroll system, policies and practices, dating back to 2012, and will take approximately three to six months to complete.

It is anticipated that as part of phase two of the review and dependant on the findings of phase one, we would be in a position to communicate our proposed remediation plan including how current and former staff are expected to be contacted at that stage. If you have not heard anything by June 2021, you may like to get back in contact for an update.

If you are not satisfied with this response you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request with us please contact either Frances Lawrence or Zoë Genet, at OIA@tepapa.govt.nz.

Yours sincerely



Frances Lawrence
Senior Advisor Planning and Performance



Zoë Genet
Principal Legal Counsel